

ENVIRONMENT

National: Best Value

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Comments
	Strategic objective					
BV82a	Percentage of the total tonnage of household waste arisings which has been recycled	8.25%	10.33%	13.62%	11.34%	
BV82b	Percentage of the total tonnage of household waste arisings which has been composted	5%	5.12%	5.74%	7.69%	
	Fair access					
BV199	Local Street and Environment Cleanliness	New Indicator		36%		Information not yet available

Local

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Comments
	Street cleaning quarterly cleanliness index – based on existing contract requirements	78.5%	Est. 75	80.33		Information not yet available
	Number of missed bins – all rounds (not including trade) based on 2 per round per week	46	27.51	46	29.66	
	% of days public conveniences facilities closed	2%	0.97%	0.87%		Information not yet available

ENGINEERING AND TRANSPORTATION

Local

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Comments
	Number of Penalty Charge Notices issued – amended indicator	21,000	21,329	21,000	7,746	Increased effort from increasing staffing
	Number of Penalty Charge notice appeals cases “lost” at appeal	Baseline	0.24%	0.25%	0.08%	

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Comments
	Street Lighting					
	The average length of time in repairing street light faults compared with the authorities policies and objectives	10 Days	3.49 days	4.5 days	3.68 days	Lower level of faults reported in summer

PLANNING

National: Best Value

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Comments
	Cost/efficiency					
BV107	Planning cost per head of population	£11.70	£17.31	£19.69		The difference between the targets for 02/03 and 03/04 arises from a change in the basis on which the costs of the conservation services are allocated to the provision of the development control services.